

# DAVE AMBROSE

## UX Strategist & Mentor

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📍 Shelton, CT

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## EXPERIENCE

### Director UX Strategy & Research

#### WILLIS TOWERS WATSON

📅 2018 – Present

📍 Remote

- Create and Execute UX Research Plans for Talent Portfolio of products while implementing changes that help the UX teams work smarter not harder
- Partner with Product Leadership to collaborate on critical road-map decisions
- Identify and articulate user problems, execute on research projects, analyze feedback and communicate findings

### UX Lead & Information Architect

#### MARRIOTT INTERNATIONAL

📅 2014 – 2018

📍 Stamford, CT

- Lead Digital User Experience Strategy - Groundbreaking SPG Keyless project which allows guests to open their room door without stopping by the front desk
- Collaboration Platform for our 250,000 users - Shaped how the new way of working together digitally would affect our users during a corporate restructuring

### Client Services Lead Business Analyst

#### BRIDGEWATER ASSOCIATES

📅 2012 – 2014

📍 Westport, CT

- Partner with business stakeholders to ensure excellent technology solutions that would meet their goals
- UX/UI Prototyping for Client Services Reporting

### Founder/CEO

#### ORANGE BOX SOLUTIONS

📅 2007 – 2012

📍 Shelton, CT

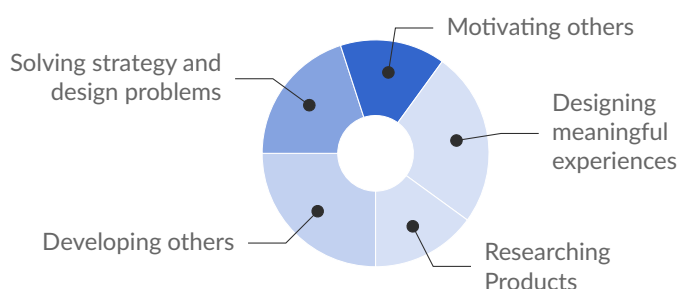
### Business & Systems Analyst - Front End Applications

#### NASDAQ

📅 1999 – 2007

📍 New York, NY

## A DAY IN MY LIFE



## LIFE PHILOSOPHY

*"How you do anything is how you do everything."*

## MOST PROUD OF



### SPG Keyless

Working on shaping this first time ever process for letting people open their hotel room door with their phone



### Making Waves

Changed the software development life-cycles at both Bridgewater and NASDAQ to deliver software that hits stakeholder goals



### Innovator

Working with Jive software to create a new way of working collaboratively with over 250,000 people



### Connecting Tech to Business

Streamlining the process for rapid prototyping to speed up development and deliver better products with Balsamiq

## STRENGTHS

Motivator & Leader

Strategy

Relationship Building

UX/UI

Design Patterns

Web and Mobile Applications

## LANGUAGES

English

Technobabble

Spanish



## EDUCATION

BS Computer Science

Fairfield University

📅 1994 – 1998

MS Software Engineering

Fairfield University

📅 1999 – 2001

